



What is RockSafe?

A simple and secure **contact tracing system** which sees all residents and visitors issued with a personal RockSafe QR card. All businesses and Government Departments who register with RockSafe are assigned a dedicated RockSafe Tag In device that will allow residents and visitors to Tag In.



RockSafe's Goal

RockSafe is part of the national effort to **protect the people of Niue** from COVID-19. The goal of the system is to quickly contact people who may have been in the proximity of a possibly infected individual.

Why is contact tracing important?

If a COVID-19 case has been identified on the island, the Department of Health, Ministry of Social Services will need to trace people who may have been exposed to the virus through the process of contact tracing. This process keeps Niue residents and visitors safe, while urgently sending care for those who need it. Contact tracing is best practice for those on the island in order to **prevent widespread infection of COVID-19**.



What is a QR card and where do I get one?

- QR is short for Quick Response.
- A QR card utilises a special bar code that identifies account holders. Niue residents and all visitors are encouraged to carry their QR card at all times so they can Tag In at all businesses registered with RockSafe.
- The QR card is not a tracking app. Tracking apps determine a person's current location using geodata (e.g. via GPS coordinates or radio cell location). The QR card gives the ability to trace only. When required, database administrators can search the frequency of each scan from factors such as time, location, date, and the Tag In device.
- The card is the size of a standard driver's license. Photos of the card can also be taken on your phone and that image can be scanned at participating outlets.
- Registering for a QR card requires the following information:
 - Name
 - Date of Birth
 - Address
 - Phone Number
 - Email Address
- This information is secured through an encrypted database and safely held by the Department of Health, Ministry of Social Services and is only used for the purpose of contact tracing for COVID-19 and randomly selecting prize winners.
- Register yourself and your loved ones for a RockSafe QR card at the Niue Foou Hospital.

How do I use my QR card?

- 1 Search for any participating business that features a **Rock Safe Tag In Here** sign or message.
- 2 Tag In at a **registered RockSafe business** by holding up your card in front of the camera of the device.
- 3 The screen will appear **green after a successful Tag In** (this should only take a few seconds).

If I own a business, what are the requirements to participate in RockSafe?

- 1 To register your business/Government Department with RockSafe, go to the Niue Foou Hospital. A Department of Health Officer will assist you with the registration process.
- 2 Once registered, a dedicated RockSafe Tag In device will be assigned to your business/Government Department and a RockSafe account specific to your business/Government Department will be created.
- 3 A Telecom Niue representative will install your Tag In station at your business/Government Department.
- 4 You will need to supply information to connect your device to the internet. This allows the device to securely connect to the RockSafe database.
- 5 Once installation has been completed, your Tag In station is now active and able to start Tagging people In.

